



# We've Got You Covered

Protecting what's important with  
Free Identity Protection Services



The Cross and Shield is here to help protect you, in good times and in challenging times. That's why we offer Experian's **FREE identity protection services to eligible customers.\*** And the identity protection applies to all parts of your life, not just healthcare.



## YOUR FREE ID PROTECTION SERVICES



**Experian Identity Repair and Restoration:** If you experience fraud or identity theft, an investigator will work to recover your financial losses and restore your credit.



**Experian Fraud Alerts with Credit Monitoring:** Alerts you if your personal information is reported to Experian by industry security professionals such as the FBI. This includes Social Security numbers, credit card numbers, PIN numbers and more. Also alerts you if banks and creditors use your identity to open new credit accounts.

## HOW TO ENROLL

If you are an eligible Blue Cross customer, **Experian Identity Repair** is automatically available to you with no enrollment required. If you become a victim of identity theft, call **1-888-270-0056** for assistance, and an investigator will work with you to restore your credit.

**If you would also like FREE Experian Fraud Alerts with Credit Monitoring** to help monitor your credit and provide extra protection, you must sign up for it. You will not be automatically enrolled in these additional services.



### TO SIGN UP FOR FREE EXPERIAN FRAUD ALERTS WITH CREDIT MONITORING

Go to [www.bcbsla.com/idprotection](http://www.bcbsla.com/idprotection) for instructions on how to enroll.

\*Some customers may not be eligible. These include those with a Blue Cross Medicare plan, Healthy Blue Medicaid plan, Federal Employee Plan (FEP) members, and those with only ancillary products like vision and dental.

Blue Cross offers these services in partnership with its vendor, Experian, a national company that specializes in identity protection.