

12.22.2020

## COVID-19 Vaccine Claims Processing

In order to process claims for COVID-19 Vaccines, please submit claims in accordance with the instructions set forth in the Express Scripts Provider Manual.

### Submission Clarification Codes

Beginning on December 28, 2020, COVID-19 Vaccine claims will require a Submission Clarification Code (SCC) in NCPDP field (420-DK):

- 02 – Other (for first injection of vaccine)
- 06 – Starter Dose (for all subsequent prescriptions)
- For a single dose vaccine, please submit SCC 02 - Other

If a Submission Clarification code is not present, claims will reject with NCPDP Reject 34 (Missing/Invalid Submission Clarification Code).

### Medicare

All Medicare Part D and Medicare Advantage claims must be processed as Medicare Part B Fee for Service. If a Medicare Part D or Medicare Advantage plan is billed, the following NCPDP rejections will occur:

- A5 - Not allowed under Part D Law with secondary messaging: “Bill under original Medicare Part B FFS”
- A6 - This Product/service may be covered under Medicare Part B with secondary messaging: “Bill under original Medicare Part B FFS”

### Coverage Under Medical Benefit

Some plan sponsors choose to cover vaccines, or some vaccines, under medical benefits. The following NCPDP rejects indicate that the patient does not have pharmacy benefit coverage for the COVID vaccine:

- 816 – Pharmacy benefit exclusion for vaccines
- 818 – Medication administration not covered
- 831 – (Medicaid) Product/Service may be paid under FFS

### Consistent Manufacturer

If a member received a different manufacturer for their first vaccine than what is being submitted on the second claim, the claim will result in an NCPDP Reject 88 – DUR Reject Error. The Reason for Service will be Therapeutic Duplication with DUR Message “Use same MFR as first dose.”

If there is a clinical exception to continue with a different manufacturer for the second vaccine, please use the following overrides, based on the appropriate scenario. Document the reason on the prescription as per standard process for overrides:

- Professional Service: MO, PO, PE, RO
- Result of Service: 1A, 1B, 1C, 1D, 1E, 1F, 1G

### **Basis of Cost Determination**

Basis of Cost Determination 0 – Default and a drug cost of \$0.01 should be utilized. A dollar value of \$0.00 and a Basis of Cost Determination of 15 – Free Product or No Associated Cost may result in a Reject 99 – Host Processing Error.

If you need a member’s specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at <https://prc.express-scripts.com>.