All physicians enrolled in Quality Blue Primary Care (QBPC) agree to participate in and complete the program’s Performance Improvement – Continuing Medical Education (PI-CME) process.

The PI-CME process is a critical component of QBPC because it helps practices determine where they have strengths to capitalize on and where there are opportunities for improvement, and then complete an action plan for addressing these as a practice.

Below is an overview of the steps each QBPC-enrolled practice must take for the PI-CME program:

**STEP 1: RECEIVE NOTIFICATION**

Each QBPC-enrolled practice contact and practice physician will receive an email that the PI-CME baseline dashboard for that practice is available for review. To view the dashboard, physicians will log in to http://www.cosehc.org/V2/QBLogin.aspx, using their unique user IDs and passwords. (The QBPC program will have previously issued these for all physicians at the practice.)

The measures in the baseline dashboard reflect a practice’s performance on the QBPC clinical quality measures upon that practice’s entry into QBPC.

**STEP 2: REVIEW DASHBOARD**

All physicians who are part of that practice must log in and review the baseline dashboard. Once physicians have logged in to the QBPC PI-CME secure site to review their practice’s baseline dashboard, they will have access to the required online PI-CME modules.

**STEP 3: TAKE CME**

Each physician at the practice will view the required PI-CME video modules and take the post-tests. Physicians must score at least an 80% on each post-test to pass that module and receive CME credit.

All physicians at that practice must complete the mandatory modules within 90 days after receiving the email notification for the baseline dashboard.

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Blue Cross’ program partner, Integrated Medical Processes (IMP), and The Consortium for Southeastern Hypertension Control (COSEHC) manage the PI-CME process for QBPC. Practices that have questions about the PI-CME process should contact their QBPC care transformation consultants or email clinicalpartnerships@bcbsla.com for more information.

Once all physicians at the practice have completed the mandatory CME modules, the QBPC program will email the practice’s contact the action plan form, which the practice must complete and submit within 30 days. The physicians will work together to create and submit the action plan. **There is only one plan required per practice, not per physician.**

Once all physicians at the practice have completed the mandatory CME modules, the QBPC program will email the practice’s contact the action plan form, which the practice must complete and submit within 30 days. The physicians will work together to create and submit the action plan. **There is only one plan required per practice, not per physician.**

Six months after submitting the practice’s action plan, the physicians and that practice’s contact will receive email notices that an updated QBPC dashboard report is available for viewing on the secure website. This report will also be accessed with the unique user IDs and passwords.

The six-month dashboard will show a practice’s current performance on the QBPC clinical measure targets and all physicians who are part of the practice must view this dashboard within 30 days of it becoming available.

The practice will receive its next updated dashboard at the 12-month mark, using the same login process. All physicians who are part of the practice must view this dashboard within 30 days of it becoming available.

Once all previous steps in the QBPC PI-CME process have been completed, physicians are eligible to apply for up to 20 CME credits.

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**STEP 4: CREATE ACTION PLAN**

**STEP 5: REVIEW 6-MONTH DASHBOARD**

**STEP 6: REVIEW 12-MONTH DASHBOARD**

**STEP 7: APPLY FOR CREDITS**